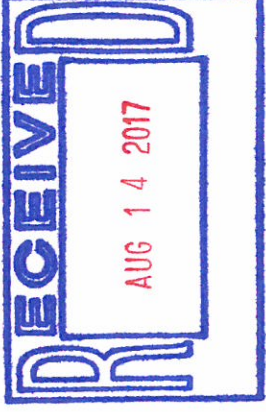




Gregory Rose
City Manager
39700 W Civic Center Plz
Maricopa, AZ 85138-3501



Dear Gregory Rose:

The League of Arizona Cities and Towns (LACT) is pleased to endorse the National League of Cities (NLC) Service Line Warranty Program, administered by Utility Service Partners (USP). Offered at no cost to LACT members, the NLC Service Line Warranty Program educates homeowners about their service line responsibilities and offers affordable protection from unanticipated service line repair costs. Homeowners in participating cities and towns are eligible to purchase low-cost repair service plans for broken or leaking outside water and sewer lines, covering up to \$8,500 per occurrence.

Benefits to residents and municipalities include:

- Educates homeowners and reduces local officials' frustration
- No cost for Arizona cities and towns to participate
- Affordable rates for residents
- Increases citizen satisfaction

Important features of the program:

1. USP pays for the repairs, not your residents
2. Customers are provided with a 24/7/365 repair hotline staffed with live agents
3. All repairs performed to local code by rigorously vetted, licensed and insured local contractors
4. USP is responsible for all aspects of the program, including marketing, billing, customer service, and performing all repairs

The League has chosen to endorse USP, a HomeServe company, because of its outstanding national reputation. USP is a BBB Accredited Business with an A+ rating, and they maintain a customer satisfaction rating exceeding 98%. This is the only protection program endorsed by the National League of Cities, multiple state municipal leagues and over 400 cities in North America.

When you participate in a LACT-endorsed program, you have the satisfaction of knowing you are working with a service provider that has been fully vetted and offers superior service. I encourage you to consider joining Tucson, Phoenix, Mesa and others and use the NLC Service Line Warranty Program for your city or town.

For more information, please contact Ashley Shiwarski of Utility Service Partners, Inc., the program administrator. She can be reached at 724-749-1087 or ashiwarski@utilitysp.net. Their website is www.utilitysp.net.

Sincerely,

A handwritten signature in black ink that reads "Ken Strobeck".

Ken Strobeck
Executive Director
League of Arizona Cities and Towns