



**Maricopa Police Department—2025 Report  
Investment Driving Outcomes**



# 2025 Outcomes at a Glance

## Top Calls for Service

- Traffic Stop
- Welfare Check
- Suspicious Person/Veh/Circumstances
- Parking Problem
- Attempt to Locate



## Patrol Division

- 30,004 Calls for Service
- 20,407 Citizen Generated
- 9,597 Officer Generated
- 28,847 Incidents Numbers
- 5,899 Reports Written
- 2,135 Arrests

**2% Decrease in Crime per Capita**

## Community Resource Navigators

- 233 calls resolved with no uniform officer intervention needed
  - 655 follow-ups connecting community members with much needed resources
- Connecting people with the right resources at the right times

## Traffic Unit

The Traffic Unit has grown in size over the past three years and issued 57% of all traffic citations

- 2,428 citations issued
- Three motor officers
- Added a traffic investigator





# CID – Investing in Reorganization

The Criminal Investigations Division (CID) handles complex criminal cases and provides critical support to victims, ensuring justice through thorough investigations. With a team of skilled professionals, including three sergeants, eight detectives, a crime analyst, a civilian investigator and a victim advocate, CID demonstrates dedication and expertise in pursuing leads and resolving major crimes and missing persons cases.

**Detective Assigned Cases 23% increase**

**67% increase in criminal indictments.**

## Cases Assigned to CID: 475

**Large Scale Narcotics Operation Dismantled**  
Detectives conducted a narcotics investigation that identified two suspects distributing illicit drugs throughout the City of Maricopa and surrounding areas, one of whom had an extraditable federal warrant related to drug trafficking. Search warrants at two residences resulted in the seizure of large quantities of methamphetamine, fentanyl, cocaine, LSD, multiple firearms, and a stolen trailer. Both suspects were taken into custody, removing a significant source of dangerous narcotics from the community.

**Two Longest Missing Juveniles Recovered**  
Detectives worked tirelessly to recover two missing/runaway juveniles who were listed by NCMEC as the longest missing juveniles in the state of Arizona. Their persistence, coordination, and dedication brought these cases to a safe resolution, reflecting MPD's continued commitment to protecting the community's most vulnerable.

**Unraveling a Multi-State Fraud Scheme**  
Detectives investigated a multi state identity theft and rental fraud scheme after a victim reported her personal information was used to fraudulently secure properties and financial accounts across multiple states. The investigation involved extensive analysis of digital evidence, coordination with property management companies and out of the state law enforcement, and the execution of search warrants at the residence. During the search, firearms and drug-related evidence were located and seized, and the suspect was arrested and later convicted, leading to a successful outcome of a complex, multi jurisdictional case.



**Civilian Investigator**  
Over the course of the year, extensive investigative support was provided through the completion of 290 supplemental reports, 84 digital forensic examinations, and assistance with search warrants, crime scene processing, NIBIN entries and test fires, along with support for sex offender compliance, call detail record analysis, and exigent juvenile investigations. In recognition of this exceptional work, civilian investigator Sandy Ballard was awarded the Medal of Excellence for her outstanding dedication to MPD.

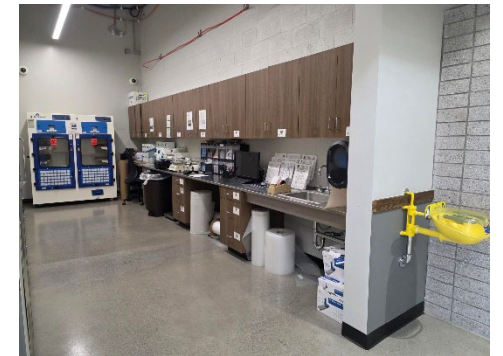
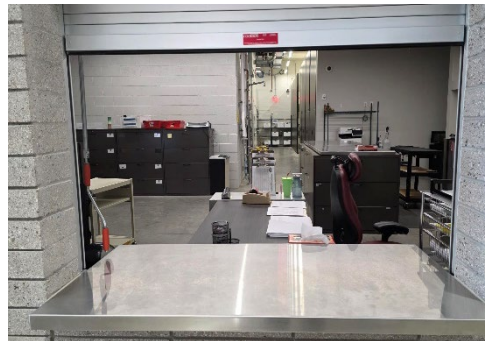


## Property and Evidence – A Facility Investment

The Property and Evidence Unit includes three full-time employees and one volunteer. They handle the intake, cataloging, secure storage, and lawful disposition of evidence, ensuring items are properly managed and available for court proceedings

### Behind the Scenes of Evidence Management

In 2025, the unit completed a comprehensive, case-by-case review of impounded evidence dating back to 2007 resulting in the release, disposal, or auction of 8,347 items. Additional accomplishments included transporting 372 items to the DPS lab for analysis, releasing 575 items to owners, and relocating 23 vehicles to the new impound lot. The unit currently maintains over 7,000 items in active storage, reflecting the scale and complexity of evidence management.



#### Volunteer

Volunteer Suzan Winn continues to be an invaluable asset, contributing approximately 30 hours per week for over 13 years.

#### Technicians

BJ Marino brings six years of service to the unit, while Kerri Sherwood, who joined in 2025, completed a full audit of the evidence room to ensure accuracy and compliance.

#### Supervisor

Lisa Hendrix celebrated 18 years of service with the City in October 2025.



# Dispatch – Bringing it Together

In 2025, the Emergency Communications Center (ECC) managed a significant increase in service demand while maintaining exceptional performance and completing a major facility transition. Call volume rose by more than nine percent to **75,713** calls received, yet the ECC continued to exceed national 9-1-1 performance standards through strengthened partnerships, expanded technology integrations, and increased supervisory capacity. These efforts reflect a year focused on stability, modernization, and readiness for continued growth.

**99.45% of 911 calls answered within 15 seconds – exceeding the national standard of 90%**

### **School Safety & Rapid Notification**

The ECC partnered with Maricopa Unified School District to streamline lockdown and panic alarm notifications by integrating alerts directly into the 9-1-1 RapidSOS dashboard. This enhancement provides immediate visibility to ECC personnel and enables faster, more efficient dispatch of officers to school campuses.

### **Transit Safety & Real-Time**

Through a partnership with Maricopa Express Transit, the ECC now receives panic button activations directly from transit vehicles. Real-time GPS locations and live video feeds give ECC personnel immediate visibility into incidents, allowing critical information to be shared quickly and improving response coordination and safety.



### **PRN Dispatchers: Experience on Demand**

The ECC launched a PRN (part-time as needed) Dispatcher Program, bringing in five experienced dispatchers from other PSAPs to support staffing needs. The program has been a strong success, adding flexible coverage, reducing staffing gaps, and injecting immediate experience into daily operations.





# Police Cadets – Investing in our Future

The Maricopa Police Cadet Program had another standout year! Under the mentorship of Detective McCullar, Detective Hill, Officer Awald and PSA Alicea the program operated at full capacity with a waiting list, bringing together teens from diverse backgrounds to represent the city's youth.



Our mentors and cadets put in an incredible amount of work throughout 2025—and it showed on the competition floor. Competing against more than 40 teams, the Maricopa Police Cadets proudly brought home multiple awards from a recent competition held in Chandler.

- 1st Place – Axe Throwing
- 3rd Place – Tactical Team Relay
- 3rd Place – Pistol Shoot
- 3rd Place – Decision Shoot

This success would not be possible without the continued support from the Maricopa Police Foundation.



# Hiring Efforts

## Applications

Interest in joining MPD remained strong, with 267 recruit applications and 55 lateral applications submitted over the year.



## Hiring

These efforts resulted in the hiring of 9 new recruits and 1 lateral officer, strengthening our team and helping us continue to serve the community with professionalism and dedication.

## Events

MPD staff were out recruiting across the state, attending 4 recruitment events throughout Arizona and hosting 10 new hire testing events, creating multiple opportunities for candidates to connect with our department.



## Investment Equals Retention

The Police Department has maintained an average retention rate of 92% for sworn personnel over the last three years!





# Investing in New Hires



**K9 Rico Joins the Front Line**  
Officer Ordonez and K9 Rico earned their narcotics detection certification through the National Police Canine Association. This marks an important milestone as the team begins real-world deployments in support of patrol operations.



Officer Ingram



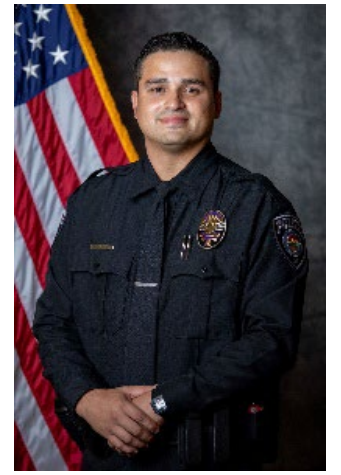
Officer Miller



Officer McDonald



Officer Cuevas-Navarro



Officer Soto-Paez



Officer Angeli



Officer Dillon



Officer Denning



Officer Sanchez



Officer Goodman



# Investing in our Community

## Against Abuse Angel Tree

The generosity of MPD truly shined this holiday season! Thanks to our team's support, more than 75 Christmas gifts were donated to men, women, and children served by Against Abuse, helping ensure families in need experienced the joy and warmth of the season.



## Shop with a Cop

Smiles were everywhere as 30 local children teamed up with MPD officers and volunteers for a memorable holiday experience. With support from community members, the Lions Club, and the Maricopa Police Foundation, this annual event once again delivered laughter, connection, and plenty of holiday cheer.

**Around the Community**  
MPD officers and staff stayed busy out in the community all year long, building connections and strengthening relationships. From HOA meetings to city events, MPD was everywhere engaging with, and showing up for the people we serve. These interactions helped foster trust, open communication, and builds a stronger sense of partnership across our community.



## Chillin' with the Chief

Ice cream brought everyone together at this community favorite! MPD staff hosted an ice cream social alongside the Chief, creating a relaxed and welcoming space for residents and officers to connect, talk, and enjoy time together.



## MPD Tours

Curiosity met excitement as MPD staff welcomed youth groups and school-aged children for behind-the-scenes tours of the department. Visitors explored patrol vehicles, dispatch, and the main station, getting a firsthand look at how MPD works to serve and protect the community every day.





**QUESTIONS?**