



Global Water Annual Update

Agenda



- Global Water 2021 By the Numbers
- 2021 Projects Completed and 2022 Highlighted Projects
- Water Resources Update
- Rate Case Status
- Customer Assistance Program Review

Global Water - 2021 By the Numbers





Water Connection Added in 2021 = 1,792
Wastewater Connections Added in 2021 = 1,778



2.7 Billion Gallons of Water Pumped in 2021



Nearly 10 Billion Gallons Saved Since 2004



2021 CAPEX = \$11.6M

2021 Highlighted Projects



Exceptional Community Hospital Water and Sewer Extension

- Extended water and sewer approximately 1 mile to serve project
- Capacity and connections for additional customers



Desert Sunrise High School Water and Sewer Extension

- 1.25-mile water and sewer main extension
- Facilitates growth in SE Maricopa

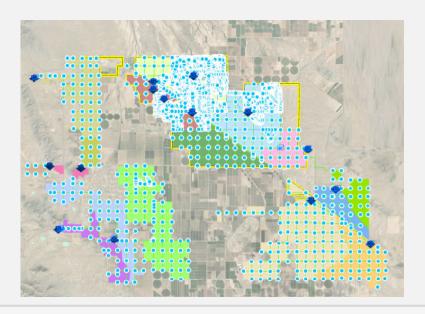


2021 Highlighted Projects



Water and Sewer Masterplan

- Utilities Planned on Regional Scale
- Planning Water and Sewer
 Infrastructure for Next 20 Years



CCN Expansion Approval

- Anglin Dairy (Moonlight Ridge)
- North Estrella Gin
- Maricopa 160



2022 Planned Projects



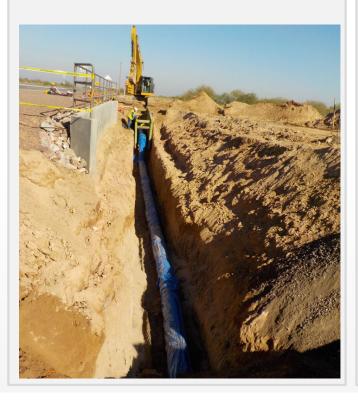
Honeycutt Main Liner

- West of Honeycutt Bridge
- East of Rancho Mirage entrance in late 2022 or 2023



SR 238 Extension

Loma to Green Rd



Meadows Well & Water <u>Distribution Center</u>

- New Well
- Storage and Pumping Capacity



Water Resources 2021 in Review



- Designation of Assured Water Supply ("DAWS") Annual Volume
 - 22,914 Acre Feet Available -- 7,413 Acre Feet Used in 2021
- GWR Assisted with SB 1274 -- Adds layer of security to DAWS
- Developed 4 x 4 Concept
- Customer Conservation Tools
 - 11,636 Leak Alerts Sent and 11.2 Million Gallons Saved

Water Resources - The Year Ahead



- Basin Study
 - Final partnership meeting on May 20, 2022
- Advance Global Water 4 x 4 Plan
 - Water acquisition
 - Planning for next phase of recycled water use
 - SmartScape program in coordination with U of A



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June 15
June 22
June 29
July 6
July 13
July 20
July 27

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For more information, please contact:
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Rate Case Update



- Submitted Rate Request in August 2020 based on 2019 Test Year
- Hearing Concluded September 3, 2021
- Commission Order was Due February 25, 2022
 - Awaiting Recommended Opinion and Order ("ROO")
- Unknown Open Meeting Date

Enhanced Customer Assistance Program



- Customer Assistance Program
 - Up to \$700 in annual assistance
- Eligibility
 - Low Income
 - Deployed Service Members
 - Disabled Veterans
 - Furloughed Workers
 - Medical Hardship
- \$90,000 in Assistance in 2021

Customer Assistance Programs

We can all use a little help sometimes. If you or someone you know needs assistance paying your utility bill, we have programs that can help.



Payment Plans
Income Assistance Program
Deployed Service Member Program
Disabled Veteran Program
Furloughed Worker Program
Medical Hardship Program

Thank You













