Information Technology Department Request

July 16, 2013

Overview of I.T. Strategic Technology Plan

- Recommendations are for the next one to five years
- Information technology should evolve to more actively support software applications
- Additional user and mandatory I.T. staff training should occur
- Software "health check" should occur to better utilize current software
- A governance structure should be required to address and prioritize I.T. support needs

Overview of I.T. Strategic Technology Plan

- Summarized High Priority recommendations
  - July 2013
    - *Create an I.T. Department*
    - *Select an I.T. Director (Chief Information Officer)*
  - High priority recommendations to be considered by Chief Information Officer
    - Retrain staff on software applications
    - Installation of POTS lines at City Fire Stations
    - Develop a strategy for outsourcing certain tasks
    - SAN duplication
    - Microsoft enterprise (volume license) agreement
    - Mandatory continuing technical training for I.T. employees

Questions?