## **GREATER PHOENIX ECONOMIC COUNCIL**

## ACTION PLAN FISCAL YEAR 2018



# Attract and grow quality businesses and advocate for Greater Phoenix's competitiveness.

GPEC MISSION

## A LETTER FROM CHRIS CAMACHO

President & CEO, Greater Phoenix Economic Council

In fiscal year 2018, the Greater Phoenix Economic Council (GPEC) is set to carry out objectives that will continue to set the standard for best practices in economic development, and guide the positive trajectory of a strong, diverse economy.

New and innovative research capabilities will drive the work of progressive marketing and communications strategies. And while our business attraction efforts will remain focused on targeted industry sectors and geographic areas, we will employ tactics to increase foreign direct investment and domestic attraction.

As we continue to execute against the three-year strategic plan, the collective partnership between the business, education and community leaders in Greater Phoenix is more important now than ever. These strategies will allow us to implement forward-thinking practices that will shape the position we take as a market. It is the connected nature of our work that gives us the opportunity to set the course, and it is the lasting partnerships that give us room to succeed.

Together, we can elevate the profile of the Greater Phoenix region, changing the narrative to one focused on the value of doing business here. The work we do now won't be immediate, but it will be lasting.

## METRICS BUDGET

Г	FY18				
Г	CONTRACT	TARGET	STRETCH		
Payroll (in Millions)	\$326.60	\$359.26	\$413.15		
Jobs	6,919	7,611	8,753		
High Wage Jobs <sup>1</sup>	2,698	2,968	3,413		
Average High Wage Salary	\$52,810	\$58,678	\$67,480		
Qualified Prospects	229	252	277		
Qualified International Prospects	38	42	46		
GPEC Assists <sup>2</sup>	10	12	14		

### FOOTNOTES FOR THE METRICS:

2. GPEC Assist: Companies that located in the region for which GPEC provided assistance that do not qualify as a locate, due to project size, for example; and would otherwise be listed as "non-reported locates." This replaces the Emerging Tech Assist metric from previous reports to better

REVENUES	FY 2017 Forecast	% OF TOTAL	FY 2018 BUDGET	% OF TOTAL	FY 2017 BUDGET	\$ CHANGE	% CHANGE
Public Funds	\$2,302,935	42.0%	\$2,329,000	42.7%	\$2,302,900	\$26,100	1.1%
Private Funds	2,545,000	46.4%	2,707,000	49.7%	2,545,000	162,000	6.4%
New Pledge Revenue	254,500	4.6%	250,000	4.6%	250,000	-	0.0%
In-Kind Pledges	77,000	1.4%	64,500	1.2%	77,000	(12,500)	(16.2%)
Events & Programs	103,600	1.9%	99,700	1.8%	99,700	-	0.0%
Sponsorships	114,369	2.1%	-	0.0%	50,000	(50,000)	(100.0%)
Grant Income	50,085	0.9%	-	0.0%	185,000	(185,000)	(100.0%)
Other	34,287	0.6%	1,300	0.0%	1,300	-	0.0%
TOTAL REVENUES	\$5,481,776	100.0%	\$5,451,500	100.0%	\$5,510,900	\$(59,400)	(1.1%)

OPERATING EXPENDITURES							
Business Development	405,947	8.0%	384,900	7.0%	454,600	(69,700)	(15.3%)
Marketing	182,665	3.6%	226,400	4.1%	215,100	11,300	5.3%
External Relations	247,425	4.9%	272,500	4.9%	272,600	(100)	(0.0%)
Research & Strategy	110,986	2.2%	190,200	3.4%	192,600	(2,400)	(1.2%)
Resource Management	260,481	5.1%	324,300	5.9%	218,200	106,100	48.6%
Personnel	3,071,394	60.4%	3,070,700	55.5%	3,318,600	(247,900)	(7.5%)
Facilities	447,133	8.8%	877,000	15.9%	512,300	364,700	71.2%
In-Kind	77,000	1.5%	64,500	1.2%	77,000	(12,500)	(16.2%)
Events & Programs	231,071	4.5%	120,000	2.2%	190,000	(70,000)	(36.8%)
TOTAL OPERATING EXPENDITURES	5,034,103	99.0%	5,530,500	100.0%	5,451,000	79,500	1.6%

NON-OPERATING EXPENDITURES							
Grant Expenses	50,085	1.0%	-	0.0%	-	-	100.0%
Total Expenses	\$5,084,188	100.0%	\$5,530,500	100.0%	\$5,451,000	\$79,500	1.5%
Net Gain (Loss)	\$397,588		\$(79,000)		\$59,900	\$(138,900)	
Less: Capital Expenditures	(81,000)		(15,000)		(95,000)	80,000	
Amortization of Deferred Rent	(64,000)		(110,000)		(63,600)	(46,400)	
Amortization of Capital Leases	(10,500)		-		(10,500)	10,500	
Add: Depreciation	26,000		436,200		50,300	385,900	
Changes from Operating Activities	-		41,125		12,400	28,725	
Net Cash Flows	268,088		273,325		(46,500)	319,825	
Beginning Cash	1,669,000		1,937,088		1,765,000	172,088	
ENDING CASH	\$1,937,088		\$2,210,413		\$1,718,500	\$491,913	

- 1. High Wage Jobs: High wage jobs are those that are over 125% of the Maricopa County Median Wage (currently \$44,700).
- capture GPEC activities.

## ACTION ITEMS FY2018 MILESTONES



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## **SUMMARY**

The core mission of GPEC to lead business attraction for Greater Phoenix will be supported by cutting-edge research and analytics methodologies as a way to increase new leads and drive deal flow.

Develop and utilize

unique analytic tools

and methodologies to

drive both marketing

approaches and

identification of

business development

outreach targets.

## **TACTICS**

- Develop and implement a data analytics model to drive better marketing approaches as well as business attraction strategies
- With the support of research, continue the work of the Corporate 100 Program – which is focused on connecting with companies in GPEC's targeted industries in the Greater Phoenix region with headquarters outside the market.
- Conduct an evaluation of the industries that make up Greater
   Phoenix's base, to align our attraction strategies with the
   industries that will drive the region's future growth.
- Partner with the innovation and entrepreneurial ecosystem in Greater Phoenix to promote the innovation activity in the market to key venture capital firms as a channel for business development

## **MEASURES AND MILESTONES**

- 45% of prospects sourced through GPEC direct prospect generation
- Implement an analyticsdriven business attraction model
- Analysis conducted of the region's current industry sectors, with recommendations for realignment of newly identified target industries

## STRATEGIC PLAN OBJECTIVES

 Attract more scalable enterprises in advanced industries

ACTION PLAN 2018



## Advance competitiveness priorities through

## regional collaboration

## SUMMARY

Partnering with stakeholders in the public and private sector, GPEC will convey key messaging related to competitiveness issues.

## **TACTICS**

- As a result of the recommendations of the Competitiveness Council, inform key decision makers on necessary and relevant tools, and economic development programs related to competitiveness, focused on enhancing regional economic dynamism through intensifying innovation, and modern infrastructure
- Advocate for a coordinated and industry-driven regional workforce system with emphasis on career pathways for middle and high-skilled workers by supporting PEI's focus on workforce development, through stakeholder engagement and social outreach
- Build support for regional economic development issues including transportation, entrepreneurship, and trade – across peer organizations with united messaging on key issues

## **MEASURES AND MILESTONES**

- · Conduct ongoing meetings with identified top influencers in the region
- Generate a strategy for using key market leaders as conduits to emerging companies in the region
- Partner with or lead 3 regional events focused on the innovation ecosystem,
   such as Venture Madness or Startup Week

### STRATEGIC PLAN OBJECTIVES

- Lead collaboration across peer organizations to leverage complementary assets and strengthen coordinated action
- Promote innovation and commercialization to support an advanced industry ecosystem
- Advocate for workforce development initiatives to support the growth of advanced industries
- Engage state and local policymakers on new economic development and competiveness concepts



Partner with GPEC's member communities

to evaluate community planning necessary

for future projects, and enhance industry

selling strategies through the development of

cohesive messaging around the region's unique

value propositions

## **SUMMARY**

Together with the communities, GPEC will focus on key industry verticals in the Greater Phoenix region and refine the business development team's abilities to craft relevant narratives for business attraction.

## **TACTICS**

- · Continue the Community Partnership Program to develop and inform cohesive regional economic development strategies
- Refine current and new use cases, value propositioning and industry diversification strategies
- Partner with the communities to mobilize strategic opportunities identified in Market Intelligence reports

## **MEASURES AND MILESTONES**

- Develop co-branded high impact district marketing pieces with communities as an outcome of CPP meetings
- Create and convey regional selling strategies across GPEC member communities
- Work with the member communities to respond to threats and opportunities discovered in Market Intelligence reports

## STRATEGIC PLAN OBJECTIVES

- Refine the consultative model with a focus on specialized expertise and knowledge
- Partner with communities to deploy a regional Market Intelligence system

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Target key audiences through strategic media

placement and digital platforms to enhance

Greater Phoenix's brand and drive lead

generation for business attraction

## SUMMARY

Digital marketing strategies will be deployed to elevate GPEC's outreach and business attraction efforts.

## **TACTICS**

- Optimize the website to drive performance and lead generation
- Employ a marketing campaign focused on California, specific to highgrowth and technology-based companies
- Implement lead-generation marketing through digital campaigns to increase direct sourced leads
- Continue a national and international media strategy around promoting the Greater Phoenix market position

## **MEASURES AND MILESTONES**

- · Deploy responsive content specific to California users on GPEC's website
- · Increase the average user session duration on the GPEC website
- Launch a regional blog to enhance market position and thought leadership presence

## STRATEGIC PLAN OBJECTIVES

 Engage targeted audiences through digital platforms to generate leads and establish GPEC as a thought leader and brand the region as a location of choice for Foreign Direct Investment



Implement strategies to heighten recognition

of the Greater Phoenix region in targeted

industries and markets identified by the Metro

Phoenix Global Investment Plan

## **SUMMARY**

Execution of the campaign, The Connected Place, to promote Greater Phoenix, USA globally.

## **TACTICS**

- Conduct an outbound business attraction strategy focused on Internet of Things (IoT) and sensor technology enabled companies both nationally and internationally
- Enhance relationships with the region's largest trading partners to increase foreign direct investment (FDI)
- Brand the region as a hub for IoT and sensor enabled technology companies
- Engage existing IoT and sensor companies in the region to leverage international market connections

## **MEASURES AND MILESTONES**

- Establish a baseline for IoT and sensor industry prospects
- Increase website visits to the connected place.org
- · Implementation of the FDI aftercare program
- Development of the Global Partnership Program
- · Increase international traffic to GPEC website

## STRATEGIC PLAN OBJECTIVES

 Brand the region as a location of choice for Foreign Direct Investment



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## LEADERSHIP COUNCILS AND ADVISORY GROUPS

The collective professional expertise of GPEC's councils and advisory groups help shape the organization's key initiatives, leverages connections to further job creation and competitiveness efforts and supports the implementation of programs.



## GPEC NEXT LEADERSHIP COUNCIL

Advises GPEC leadership and the board on the development of the strategic plan, annual action plan and metrics, and the Washington, D.C. Executive Mission.



## COMMUNITY BUILDING CONSORTIUM

Applies collective commercial real estate experience to help capture business development opportunities and increase the region's transactional capabilities.



## MAYORS AND Supervisors council

Convenes mayors of GPEC communities and county supervisors for regular updates on strategic initiatives.



## INTERNATIONAL LEADERSHIP COUNCIL

Advises on the direction and implementation of GPEC's export and foreign direct investment efforts, and provides guidance to increase program impacts.



## ECONOMIC DEVELOPMENT DIRECTORS TEAM

Advises the GPEC President & CEO, and staff on local economic development trends, offers insight on the pulse of city and town councils, and partners with GPEC to finalize location decisions.



## HEALTHCARE INNOVATION COUNCIL

Works to advance healthcare and bioscience initiatives for the region and establish Greater Phoenix as a center of excellence, anchored by innovative assets and worldclass leadership.

## **GOVERNANCE**

## BOARD OF DIRECTORS

Provides oversight of the organization and helps shape GPEC's influence as a regional thought leader.

## EXECUTIVE COMMITTEE

Acts on behalf of the board of directors, advising on strategic direction and overall performance of annual goals.

## **BOARD-LEVEL COMMITTEES**

## PERFORMANCE COMMITTEE

Evaluates the performance of the organization and the President & CEO.



## **AMBASSADORS**

At the foundation of GPEC's engagement activity are Ambassadors, whose broad range of professional backgrounds lend critical assistance to regional business climate improvement and business development efforts.

Ambassadors help communicate, educate, and inform stakeholders, policymakers, citizens and media about key regional economic development issues.

## CERTIFIED AMBASSADORS

Ambassadors who meet certain qualifications become certified to serve as an extension of the GPEC team and are given the opportunity to interface more closely with GPEC's staff and board on program initiatives and mission-critical efforts.

## AMBASSADOR STEERING COMMITTEE

Advises on strategic direction of the Ambassadors Program; designs activities relevant to and in support of GPEC's mission; and, serves as a sounding board for emerging initiatives and supports implementation of programs.

## AUDIT COMMITTEE

Assesses internal controls and oversees auditors and the annual audit.



## NOMINATING COMMITTEE

Nominates the at-large directors and board officers, and recommends candidates to the board for approval, based on nominations received from mayors and supervisors of member communities.

## FINANCE COMMITTEE

Sets financial objectives for the organization and recommends the annual budgets as part of the Action Plan.

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## **EXECUTIVE COUNCIL**



















## MEMBER COMMUNITIES



## **DIRECTORS' COUNCIL**

American Airlines Arizona Cardinals CBRE Arizona Diamondbacks Bank of America Banner Health **BBVA** Compass **Cancer Treatment** Centers of America

Chicanos Por La Causa Cousins Properties Dignity Health DMB Associates **Empire Southwest** Ernst & Young

Goodwill of CentralArizona Intel Corporation Kitchell **Knight Transportation** Maracay Homes

Freeport McMoRan Copper & Gold

Mayo Clinic MidFirst Bank Mortenson Northern Trust **OH Partners** Perkins Coie LLP Phoenix Suns

Polsinelli PC Quarles & Brady **RED Development** Republic Media Squire Patton Boggs University of Phoenix Valley Metro

## LEADERSHIP COUNCIL

Aetna Alexander Building Company

Atmosphere Commercial Interiors

Blue Cross Blue

Shield of Arizona **BMO** Harris Bank

Bryan Cave

**Brycon Construction** Caliente Construction

Celgene Corporation

Colliers International Crescent

CenturyLink

CrownDistributing Cushman & Wakefield D.L. Withers Construction

Daedalus Real Estate Advisors

Deloitte

Deutsch Architecture Group

El Dorado Holdings **Equity Health** 

Gammage & Burnham Goodmans Interior

Structures Green Loop Solutions

Hensley

Hines

Homeowners Financial

Honeywell JE Dunn Construction Jones Lang LaSalle Kutak Rock

Layton Construction

Lee & Associates Lewis Roca Rothgerber

Liberty Property Trust

Mainstreet M+W Group

Meritage Homes

Nationwide Realty Investors

Newmark Grubb Knight Frank

Okland Construction Opus Development Company

Phoenix Children's Hospital Renaissance Companies Rose Law Group

Ryan Companies Savills-Studley

Siemens

Skanska USA Building SmithGroup

Snell & Wilmer

Southwest Gas Corporation Southwest Airlines

Sunbelt Holdings The Plaza Companies

Transwestern Commercial Services Tratt Properties

TriWest Healthcare

Alliance

Weitz Company Wespac Construction Willmeng Construction

Wist Office Products

TruPath

**UPS** 

USAA

US Bank

**Turner Construction** 

University of Arizona

VanTrust Real Estate

ViaWest Group

Ware Malcomb

## **AMBASSADOR**

3rd Story Architecture Air Products & Chemicals

Archicon L.C. Architecture

Arizona Business Bank Arizona Community Foundation

Avnet

**BNSF** Bristol Global Mobility

Bury Cenlar

Central Arizona Commerce Park CKS Advisors

Clarius Partners Clark Hill PLC

Coe & Van Loo Consultants

Corporate Interior Systems

CoStar Group Dircks Moving & Logistics

**DIRTT** Grant Thornton Holualoa Companies IRIS USA

Johnson Carlier Keyser

KTAR

Macerich Merit Partners Midwestern University

On Q Financial

Osborn Maledon Resolution Copper

Landmark Companies

St. Clair Technologies Sunstate Equipment Company

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