



# Maricopa Police Department – 2023 Report



CITY OF  
**MARICOPA**<sup>®</sup>  
PROUD HISTORY • PROSPEROUS FUTURE



# 2023 – A Retrospective

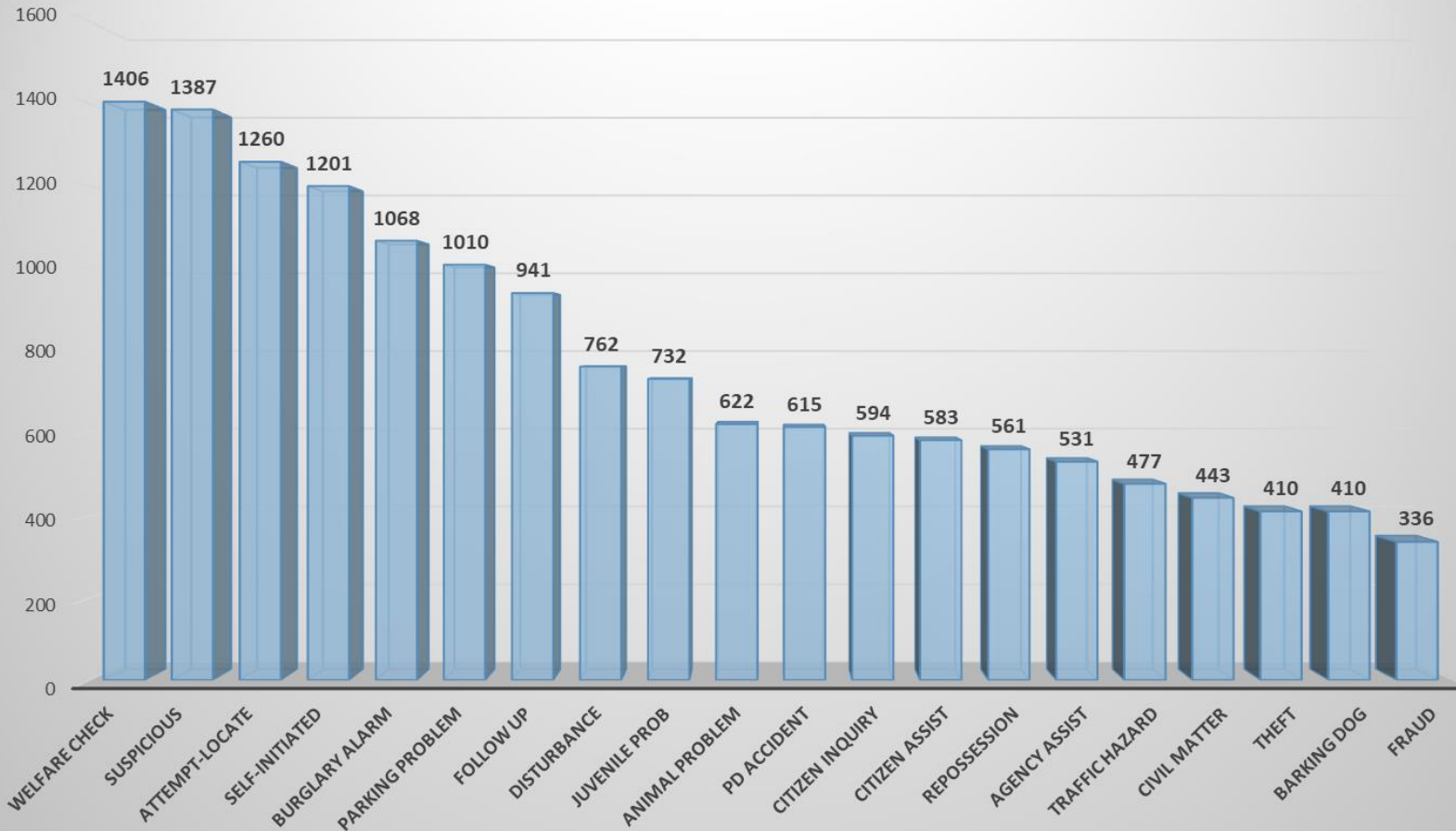
- Some Numbers and Statistics
- Challenges and Goals
  - How did we identify and address them?
- Milestone Achievements
  - What were they and how did we get there?
- Community Engagement
  - What did we do to enhance community policing?
- Looking Ahead
  - Where do we go from here?

**Let's Tell the Story of 2023!**



# Top 20 Calls for Service

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A call for service is any officer or citizen-initiated activity called into the dispatch center.

Suspicious calls and welfare checks make up most calls for service and are a great way for citizens to report what they feel is out of place. This is a great measure of our community policing efforts.

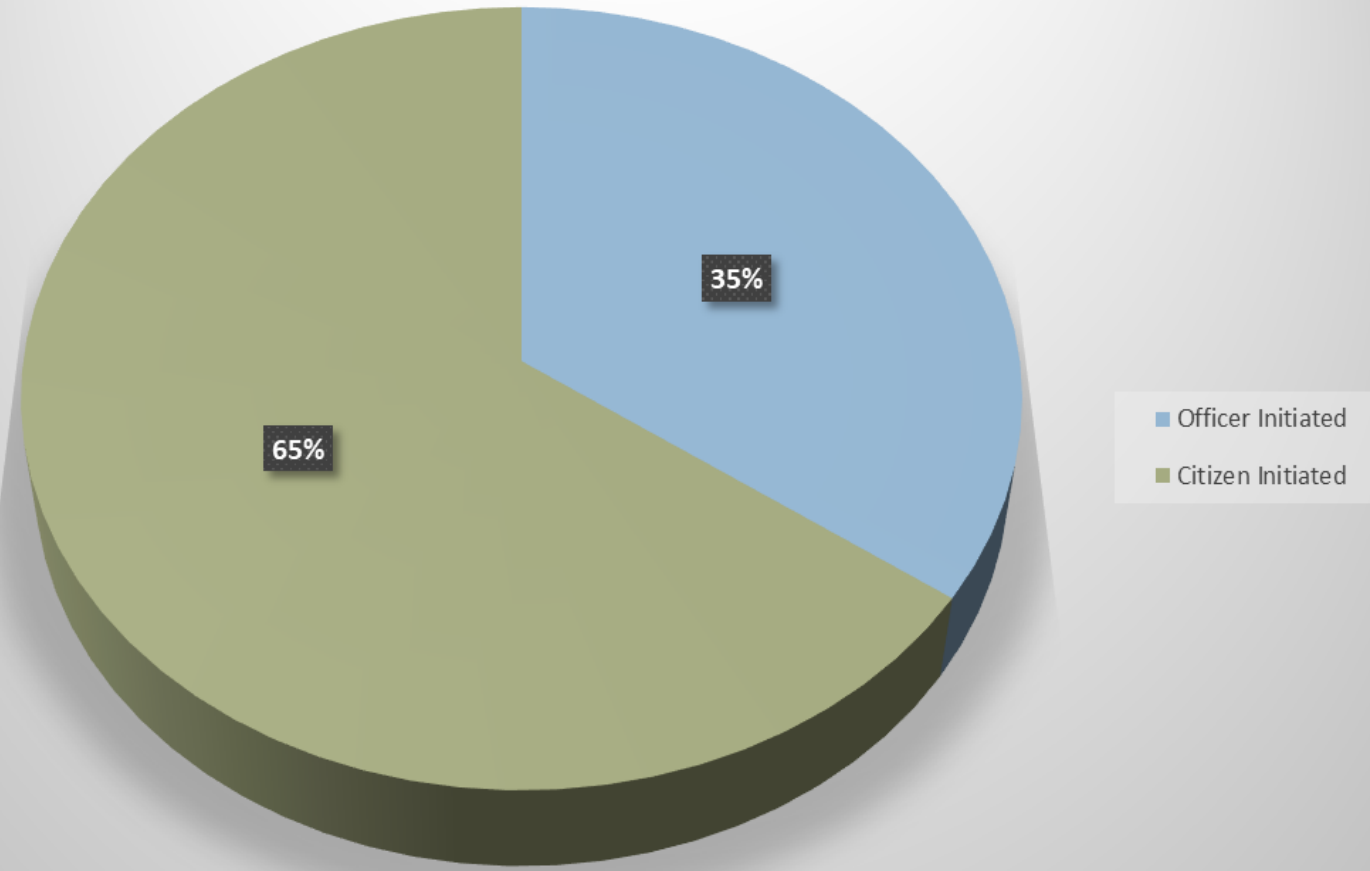
Not all calls for service end up with a report number generated or a written report.

18% of all calls for service results in a written report.



# How do the Calls Come in?

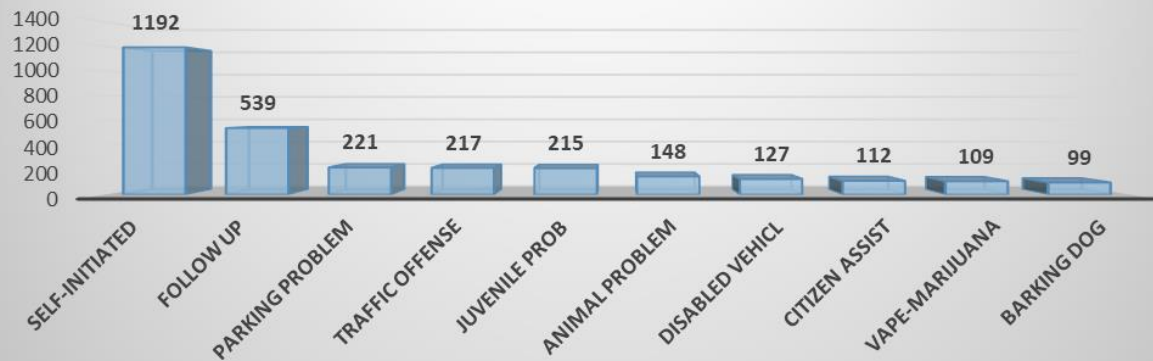
How Calls For Service Are Received



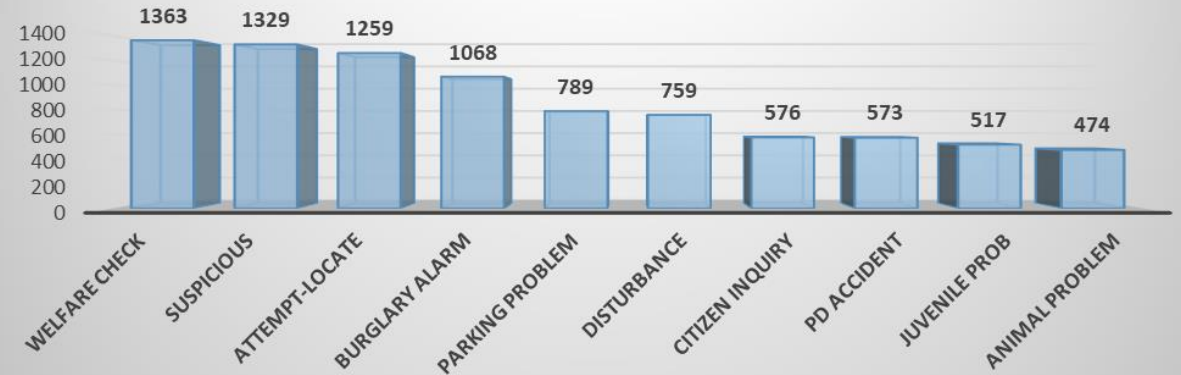


# Top 10 Calls for Service

### Top 10 Officer Initiated Activity



### Top 10 Citizen Initiated Activity



Self initiated activity encompasses any interactions with community members not initiated by the public. Self initiated activity often involves officers patrolling through the city and witnessing something suspicious or a person they stop to talk to. The addition of the Public Safety Aides has increased the Police Department's ability to address quality of life or specific crime issues.

Citizen initiated activity is any call for service initiated by a citizen. **Our citizens are vigilant and know what is going on in their communities!** This leads to many welfare checks and suspicious calls. Many of the top citizen-initiated calls are handled by PSAs, freeing up officers to be proactive or respond to criminal in nature calls for service.



# Calls for Service by Priority

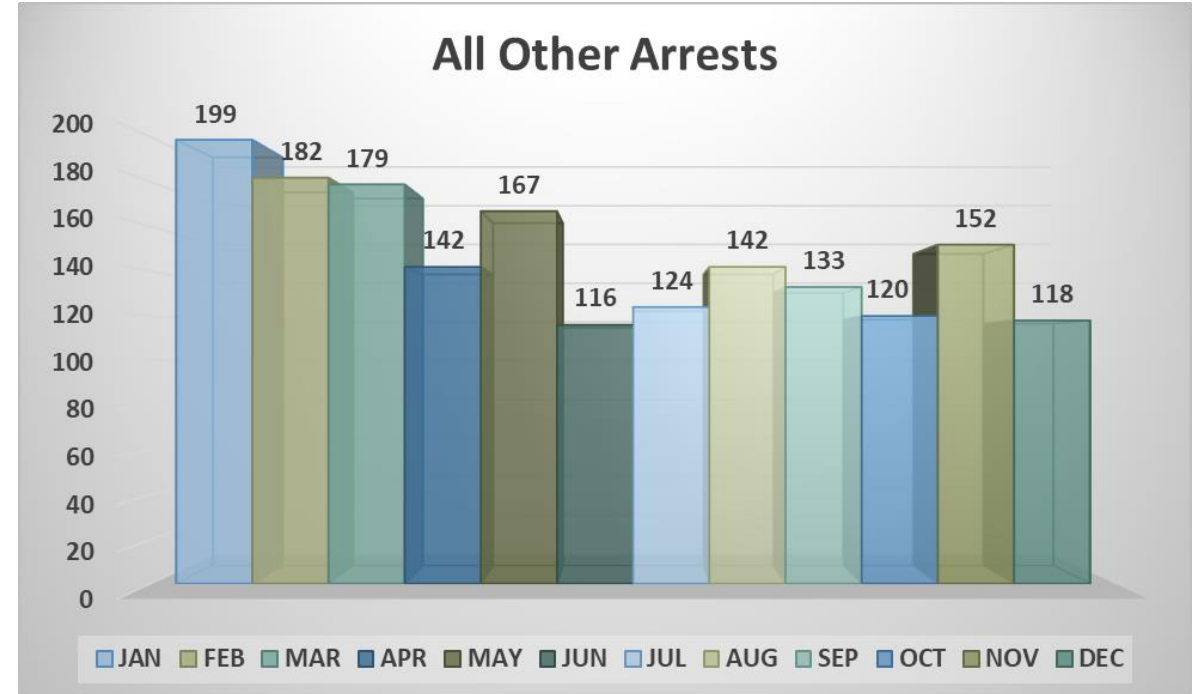
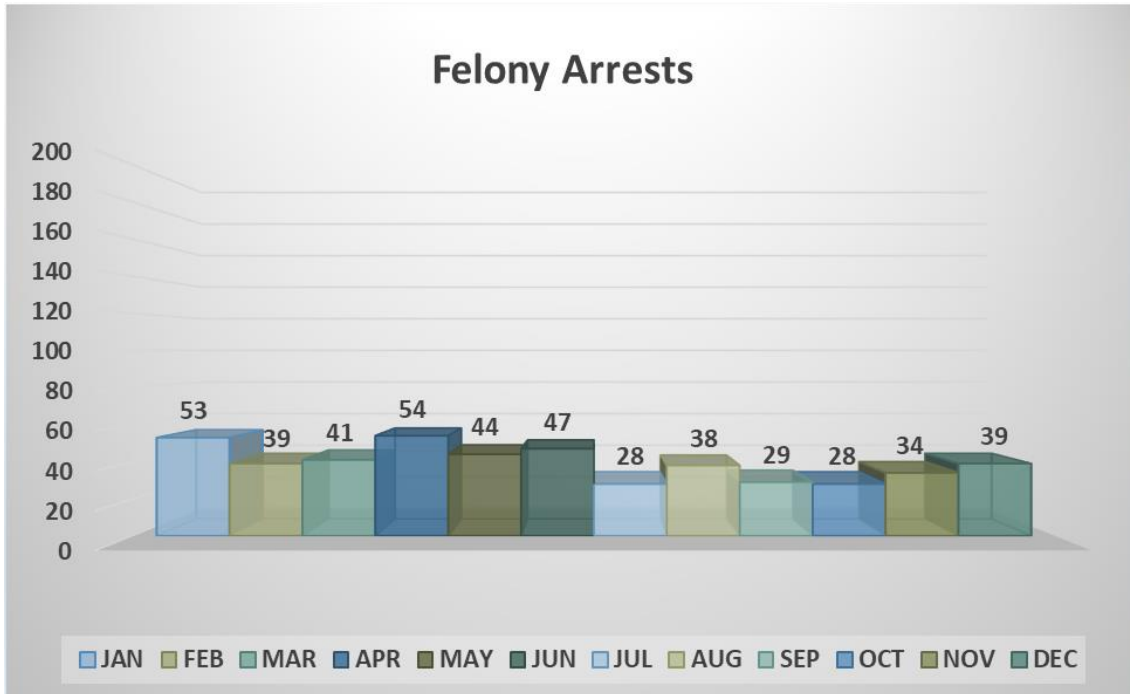
- Priority “H” – Any life-threatening call with great possibility of death or serious injury – **0%**
- Priority 1 – Any crime in progress which might result in of injury, a major loss of property, or immediate apprehension of a suspect – **11%**
- Priority 2 – Minor in progress/just occurred calls with no threat of injury or major loss – **9%**
- Priority 3 – Disputes, disturbances, alarms, property damage collisions, etc. – **74%**
- Priority 4 – Customer service type calls, transports, etc. – **6%**



MPD Dispatch received 35,672 calls for service. 4,445 of these calls were transferred to the Fire Department.



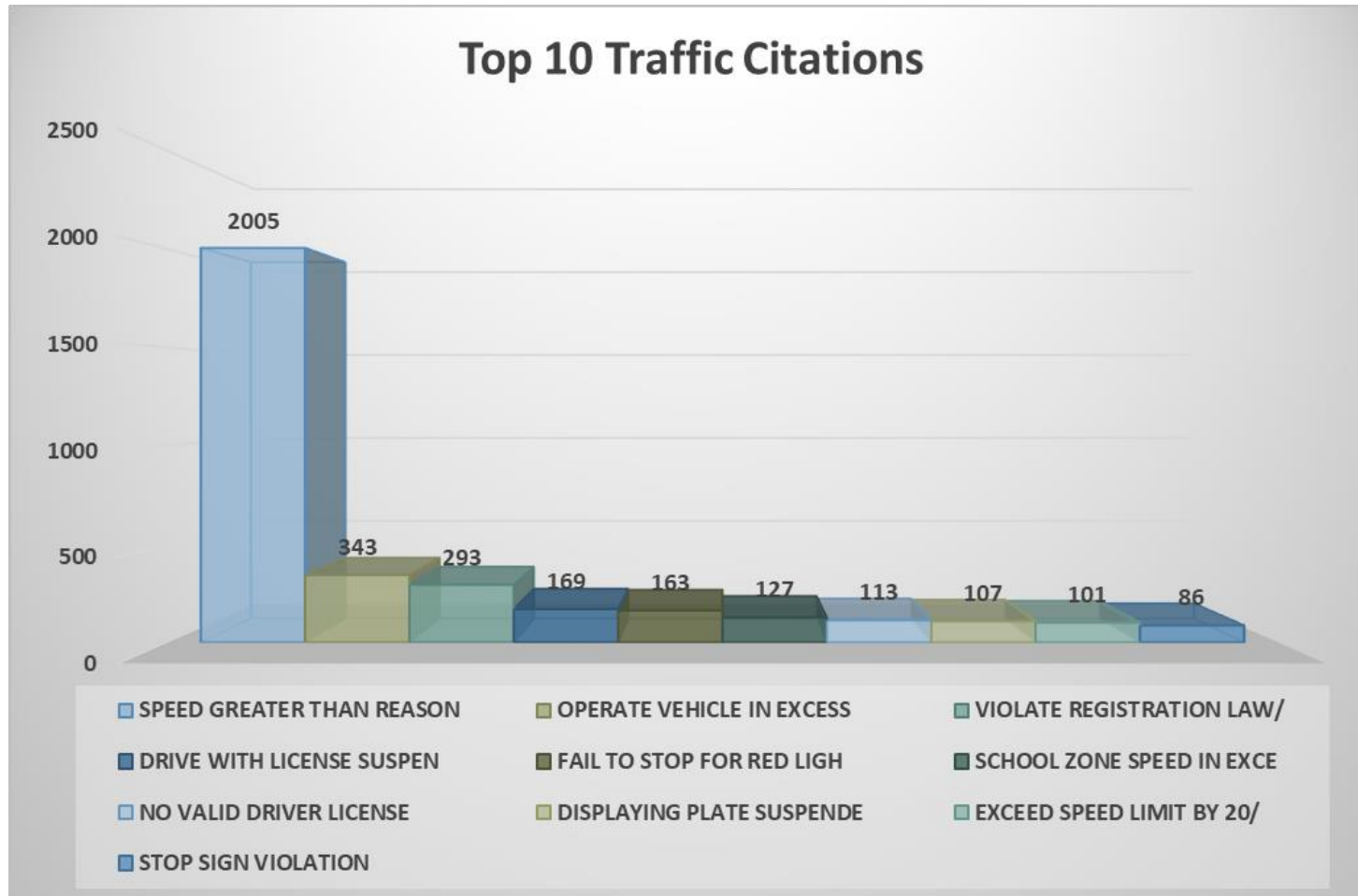
# Arrests - 2023



2023	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL YTD
ARRESTS	252	221	220	196	211	163	152	180	162	148	186	157	2248
FELONY	53	39	41	54	44	47	28	38	29	28	34	39	474
MISDEMEANOR & Other	199	182	179	142	167	116	124	142	133	120	152	118	1774



# Traffic Citations

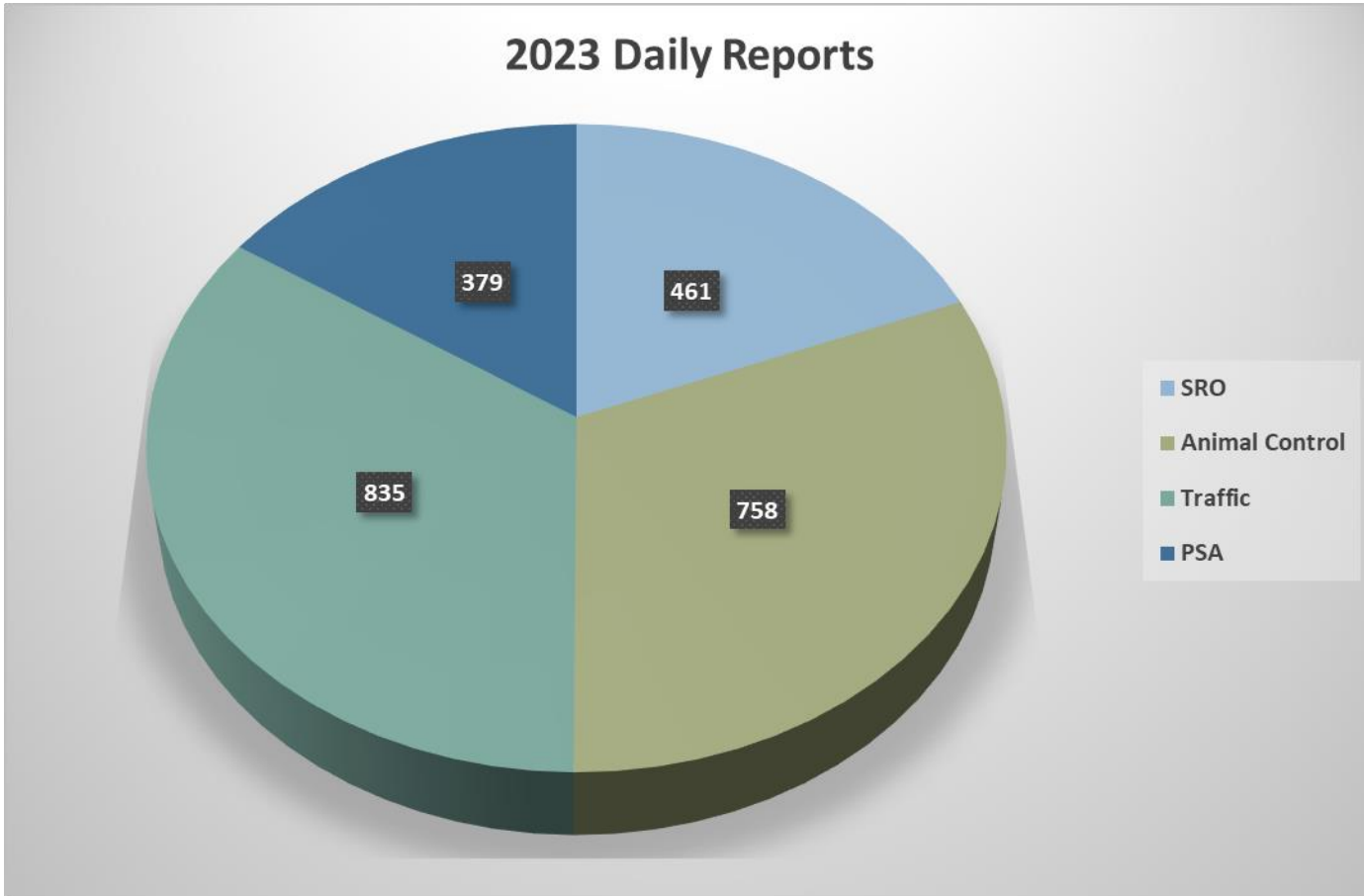


- The top two cited violations are related to speed.
- Speed and/or inattention play a part in the majority of the collisions we investigate.
- The Police Department secured grant funding from the Governor's Office of Highway Safety to assist in our speed and traffic enforcement initiatives which are driven by data, officer observation, and community input.





# Specialty Units – Traffic/SRO/Animal Control/PSA



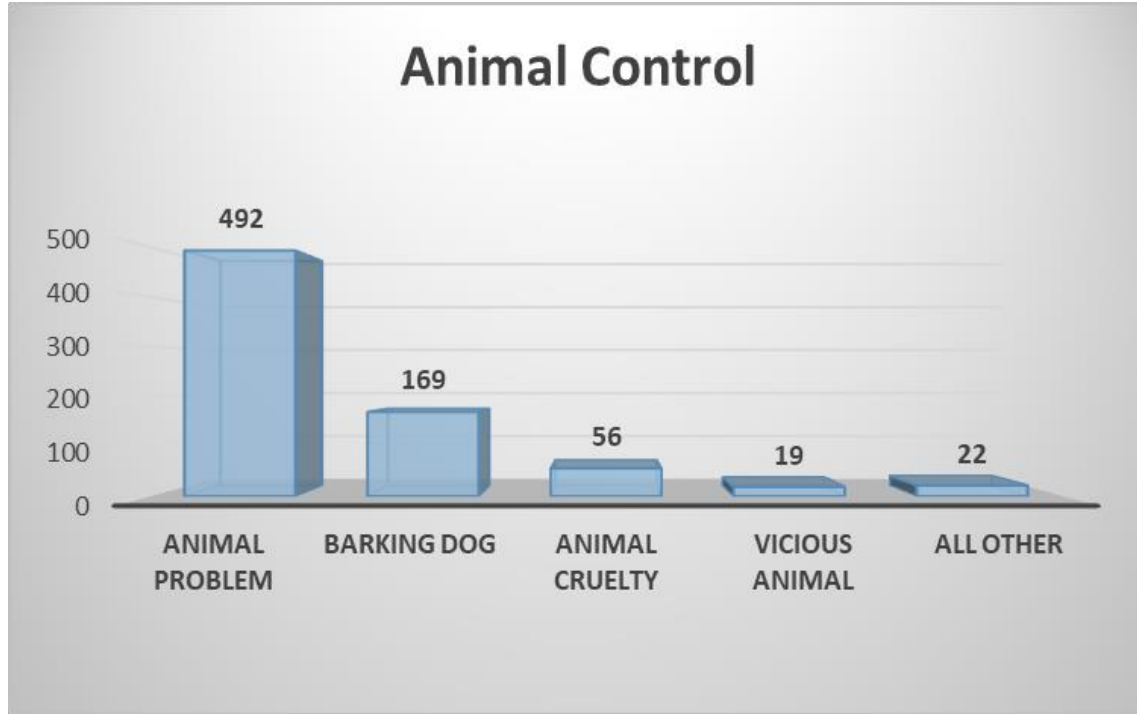
These numbers tell the story of how our specialty units are engaged with the community.

Of note is our partnership with MUSD. Starting in 2023, MUSD assumed full responsibility for the management of grants associated with our SROs. This highlights the commitment that MUSD has to the safety of our students and has provided many opportunities for relationship building between students and MPD personnel in furtherance of our community policing efforts!

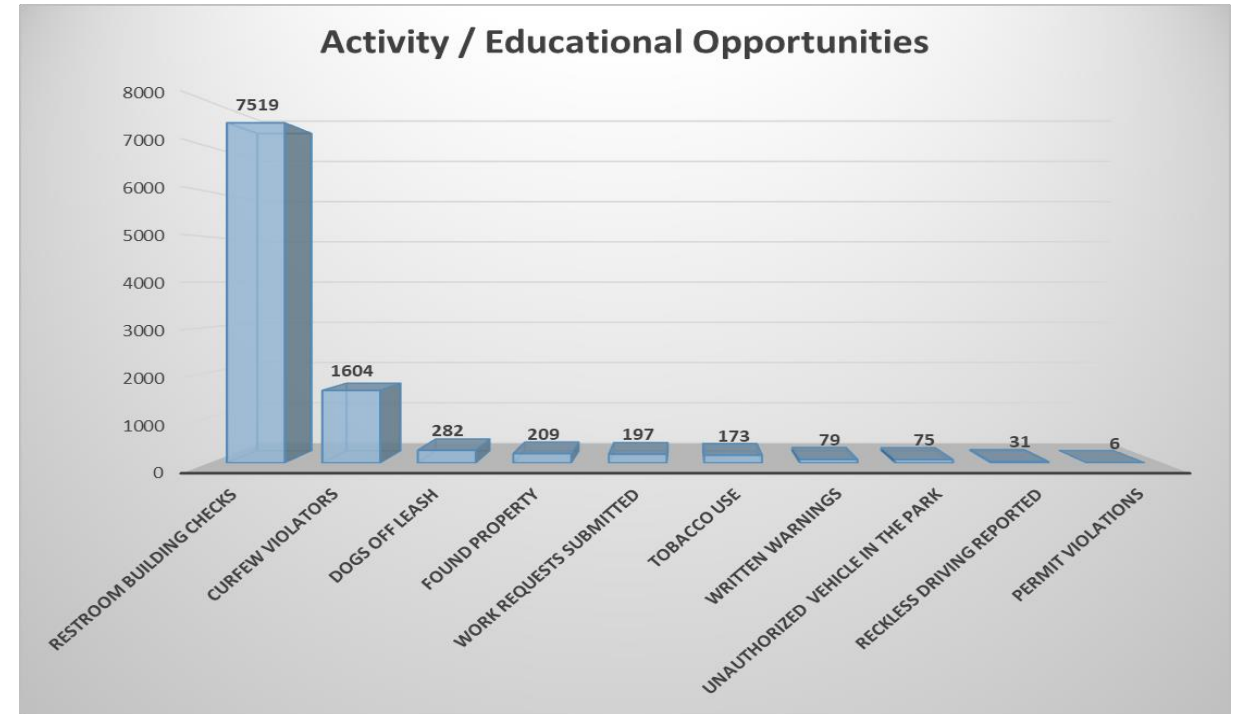
Traffic Unit issued 57% of all traffic related citations and responded to 24 % of all traffic collisions reported in 2023



# Animal Control and Park Rangers



Animal Control not only addresses animal specific calls but also collaborates with officers in situations involving animals related to welfare checks, citizen assists and other calls for service. This collaborative approach ensures a comprehensive response to diverse community needs.



Park Rangers are responsible for patrolling City of Maricopa parks, assisting city staff at public events and answering community questions regarding facilities, dog parks and other amenities offered in our parks.



## 2023 Accomplishments – A Team Effort!

- **Executed a 180 Day Plan**
  - Met with every department employee
  - Set small goals – set expectations and set ourselves up for success
  - Capitalize on momentum
  - Identify immediate needs - take action
    - AXON technology and in-car camera system
- **Build on a solid foundation – do some cultural remodeling**
  - Emphasize a department culture of fairness, accountability, and inclusiveness
- **Conducted policy review – 21<sup>st</sup> Century Policing**
- **Establish and build relationships – engage and let people know what we do!**
  - Coffee with a Cop
  - Cops and Cones
  - Pizza with the Police



## 2023 Accomplishments – Our Story Continues

- **10% reduction in overall crime per capita!**
- **Collaborating with Other City Departments – Breaking down Silos!**
  - Lunch and Learn/Town Hall Meetings/Neighborhood Watch
  - Fourth of July Celebration
  - Pacana Park Pumpkin Walk
  - Wild West Music Fest
  - Citizen Leadership Academy
- **Staffing and Enhanced Recruitment Process:** The Police Department partnered with our Human Resources Department to create a streamlined and efficient hiring process for Police Department personnel. 580 people applied for Police Officer positions last year!
  - 18 sworn officers, 2 public safety aides, a civilian investigator, and 3 dispatchers

This has bolstered our capacity to be community guardians and serve the public, directly supporting job creation and business development as well as enhancing public safety and quality of life in alignment with the strategic thrusts of the City Council.



## Unlock the Full Potential – A look Toward 2024

- Continue to enhance our service model – a potential move toward Service Area Policing in which groups of officers are assigned to areas long term
- Enhance workforce productivity – leverage our PSA program to further increase efficiencies
- Use data to identify areas of public safety “crossover” to understand underlying issues and be proactive in addressing and preventing
- Implement online reporting
- Transition into the new Police Department building
- Attract and retain talent – be a destination workplace
- Enhance training for Police Department personnel
- Create a Community Relations Unit
- Create a unit to be responsive to crime trends – safety and a feeling of safety  
“Safety is more than just statistics. It's the peace of mind we enjoy, the comfort of knowing our families are protected, and the confidence we have in our community's well-being.” – Mayor Nancy Smith



**QUESTIONS?**