



**Maricopa Police Department – 2024 Report
Telling the Story of Public Safety**





Dispatch

The MPD Emergency Communications Center (ECC) serves as the critical information hub, facilitating the efficient deployment of officers and resources. It receives, evaluates, and prioritizes emergency and non-emergency calls, ensuring appropriate responses are dispatched in a timely manner. Dispatchers maintain real-time situational awareness, providing officers with essential information to support their safety and effective decision-making.

Notable Accomplishments of the Dispatch Unit

- 2024 Call Volume and Performance:**
 - **Total Calls Answered:** 69,279 (including 9-1-1 and non-emergency lines).
 - **Answer Time Performance:** 99.5% of calls were answered within 15 seconds, exceeding a national standard of 90% for 9-1-1 calls.
- Call Transfers:**
 - **Total Transfers:** 18% of all calls.
 - **Phoenix Fire Alarm Transfers:** 5,791 calls were sent for Maricopa Fire & Medical responses.
- Mental Health Program:**
 - Collaborated with internal and external stakeholders to establish a groundbreaking mental health program in Pinal County.
 - Embedded two mental health professionals within the Emergency Communications Center to assist with mental health diversion calls, enhancing the resources available to the community while diverting sworn police and fire department personnel from calls.

Dispatcher Academy

The ECC launched its first Dispatcher Academy, a two-week immersion training program for new staff.

- Navigating ECC technology.
- Basic call-taking procedures.
- City geography.
- Department onboarding to ensure readiness and integration into the team.



Patrol

Maricopa Police Department Patrol provides 24/7 law enforcement services to the citizens of Maricopa. Officers offer proactive, progressive policing to a diverse and culturally rich community. The patrol division is organized into six squads and four beats, focusing on a strong, proactive approach to public safety.

Patrol in the Community

1. Red Ribbon Week

Patrol Officers participated in school events promoting drug-free living and encouraging youth to live a healthy lifestyle.

2. Read Across America

Officers attended events at local schools to read to elementary school children in to encourage reading.

2 Patrol Lieutenants
6 Patrol Sergeants
6 Patrol Corporals
32 Patrol Officers
2 K9 Officers

Top Calls for Service

Parking Problem

Welfare Check

Suspicious Person/Veh/Circumstance

Attempt to Locate

Burglary Alarm

33,477 Calls for Service
19,092 Citizen Generated
14,385 Officer Generated
20,124 Incident Numbers
4,648 Report Written
2,280 Arrests
Crime Down 1% Per Capita





Criminal Investigations Division

The Criminal Investigations Division (CID) handles complex criminal cases and provides critical support to victims, ensuring justice through thorough investigations. With a team of skilled professionals, including two sergeants, seven detectives, a crime analyst, a civilian investigator and a victim advocate, CID demonstrates dedication and expertise in pursuing leads and resolving major crimes and missing persons cases.

Cases Assigned to CID: 384

Notable Accomplishments of CID include

1. Solved Residential Burglary Series

Successfully identified and apprehended suspects involved in multiple burglaries within the Province subdivision. Utilized advanced investigative tools such as FLOCK to achieve this outcome.

2. Drug Trafficker Arrest

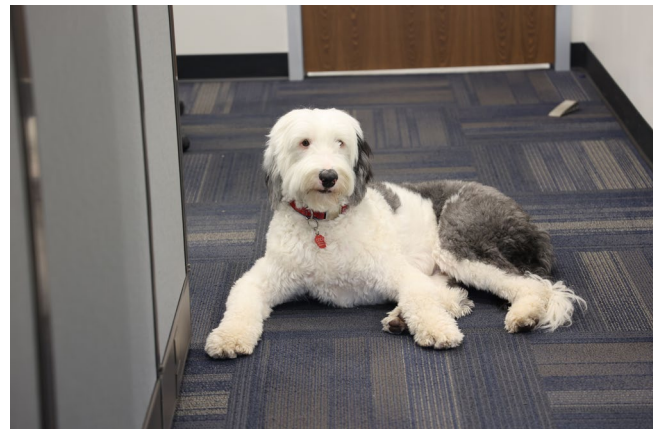
Dismantled a drug distribution network by arresting a prolific dealer supplying dangerous drugs to the community. This operation significantly enhanced public safety.

3. Internet Crimes Against Children (ICAC)

Investigated multiple ICAC cases with a primary focus on identifying and apprehending offenders. Efforts targeted safeguarding vulnerable members of the community.

4. Interstate Stolen Property Recovery – “Rags the Dog”

Partnered with law enforcement agencies across jurisdictions to recover a cherished pet stolen during a residential burglary. The pet was tracked through several states over a year and was successfully located and recovered in Maricopa!



Victim Services

The court victim advocate assisted 1,024 misdemeanor cases, offering guidance on the criminal justice process and connecting victims to long-term resources. They ensure victims understand their rights under the Victim’s Bill of Rights throughout the court proceedings.

Civilian Investigator

Assists law enforcement by investigating and supporting efforts to resolve cases through evidence collection and processing at crime scenes, digital forensics, and related activities. Also responsible for maintaining the Sex Offender Registry.

Crime Analyst

Crime analysis contributes to investigations by gathering, evaluating, and interpreting information to identify threats, patterns, and potential criminal activities. It supports law enforcement by providing actionable insights to guide decision-making and enhance operational effectiveness.



Traffic

In 2024, the Maricopa Police Department Traffic Unit had a highly productive year. Our team expanded to five members with the addition of Corporal Joshua Fox and Officer Gregory Lochner, enhancing our capacity to serve the community effectively.

Notable Accomplishments of the Traffic Unit

1. Event Support

- Supported all city events at Copper Sky including the Wild West Music Festival, 4th of July, Copa Cultural, and Merry Copa.
- Worked with the Community Enrichment Department to develop safe and effective traffic ingress and egress plans for special events.

2. DUI and Speed Enforcement

- Grant-Funded Operations: Using funds from the Governor's Office of Highway Safety (GOHS), the unit dedicated time specifically geared toward enforcing DUI and speed laws in the community.
- Task Force Participation: Officers actively participated in DUI and speed task forces throughout the City and County, contributing to safer roadways.

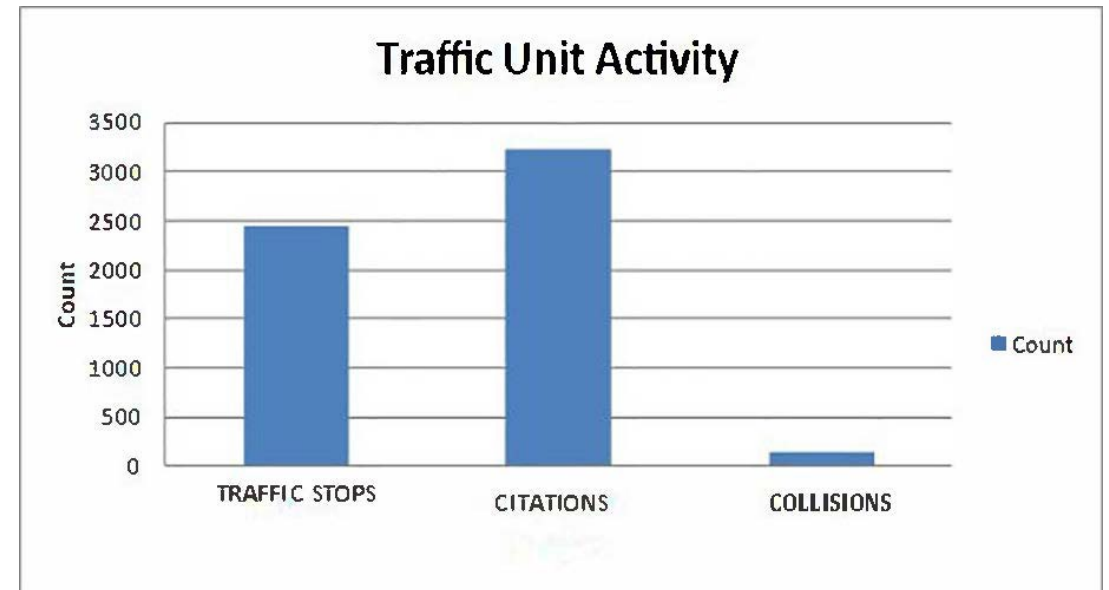
3. 347 Highway Reconstruction

- Traffic Congestion Management: The traffic unit assisted with managing congestion during the reconstruction of Highway 347.
- Public Support and Education: Officers worked alongside construction crews and helped educate the public through enforcement measures and public service announcements.

2,440 Traffic Stops

3,222 Citation

136 Collisions Investigated





School Resource Officers

The Maricopa Police Department's School Resource Officer (SRO) Unit is committed to fostering positive relationships with students, parents, and school staff while serving as role models and mentors. Through exceptional customer service, community engagement, and law-related education, they aim to be one of Arizona's premier SRO units. The team works collaboratively to address concerns and help prevent youth involvement in the criminal justice system.

Notable Accomplishments of the SROs include

1. Teen Academy

- Provides students the opportunity to explore various roles within the police department such as Traffic, Patrol, K9, CID and SWAT.
- Students also engage in hands-on activities, including demonstrations and procedures related to use of force, forensics, crime scene investigation, and more.

2. Teen Outreach Partnerships

- Be Awesome Youth Coalition – drug and alcohol prevention
- Face of a Survivor – domestic violence and abuse reporting/prevention
- Actively educate youth and parents on topics like vaping, alcohol, marijuana, and fentanyl.



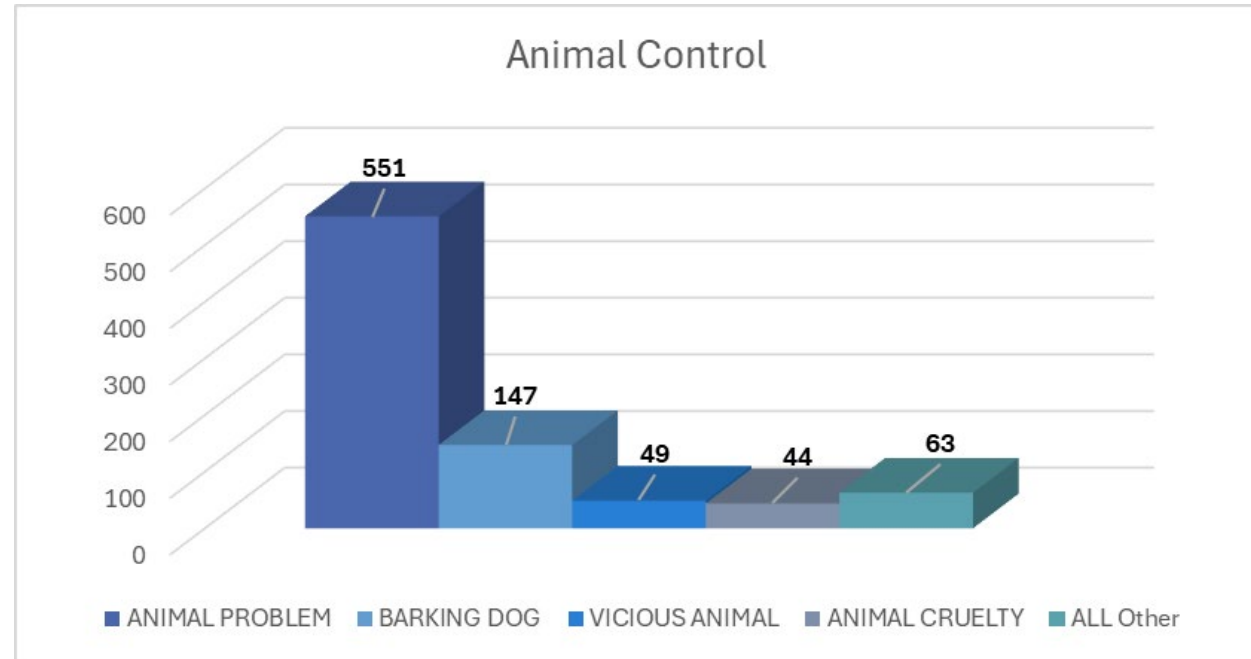
SRO Team by the Numbers

1 Sergeant
5 Officers
2 High Schools
2 Middle Schools
1 Charter School
746 Reports generated
Countless Student Contacts



Animal Control

The Animal Control Officer enforces city codes related to animal care, control, and licensing by responding to calls regarding animals. Animal Control investigates complaints of animal cruelty and conducts property inspections. Additionally, the officer provides public education, collaborates with veterinarians and animal shelters, and handles tasks such as quarantines and animal transport.





Hiring Efforts

MPD Hiring unit has worked tirelessly to ensure our agency is staffed with the highest caliber professionals.

Notable Accomplishments of the Hiring Unit - 2024

1. Events

- Staff attended 5 recruitment events around Arizona
- MPD Hosted 6 new hire testing events

2. Applications

- 349 Recruit Applications
- 67 Lateral Applications
- 331 Public Safety Aide Applications

3. Hiring

- 8 New Recruit Hires
- 2 Lateral Hires
- 6 Public Safety Aide Hires



Field Training Officer

6 New FTOS
18 Officer Graduates
6 PSA Graduates

A new FTO program is currently being rolled out called NEXTGEN – stresses teaching, coaching, and mentoring



Volunteers

MPD Volunteers provide critical support and resources for the MPD by utilizing citizens who wish to volunteer their time and skills to the City of Maricopa Police Department. 59 Volunteers dedicated over 10,000 hours with a value of approximately \$335,494.00 to MPD in 2024!

Volunteers Assist Many Units

1. Support Services

- Court Ordered Fingerprinting
- Clerical support to Records
- Clerical support to Property and Evidence
- Clerical support to Administration and Command Staff

2. Fleet

- Transport vehicles for repairs, pick up new police vehicles
- Annual radar calibrations
- Pick up vehicle parts around the valley

3. Hiring

- Background information gathering
- Recruit & New Hire events

4. Traffic

- Move speed trailers to predetermined locations
- Utilize computer program to gather data for use by Traffic Unit

Volunteer Events

Senior Expo
Pizza w/ Police
Claws & Paws
Drug Take Back
Shred Fest
Copa Cultural Night
4th of July
MPD Awards Ceremony
Kids Day
Concerts in the Park
Pacana Park Pumpkin Walk
Veterans Day Parade
Shop with a Cop
Merry Copa



Police Cadets

The Maricopa Police Cadet Program had another successful year, bringing together teens from diverse backgrounds to represent the city's youth. Mentored by Detective McCullar, the program operated at full capacity with a waiting list and celebrated veteran cadets graduating high school, attending college, joining the military, and transitioning into roles like Public Safety Aide with aspirations of joining the police force. The cadets attended tactical training, including the prestigious Chandler Tactical Competition, a nationally recognized event, earning awards while competing against much larger agencies.



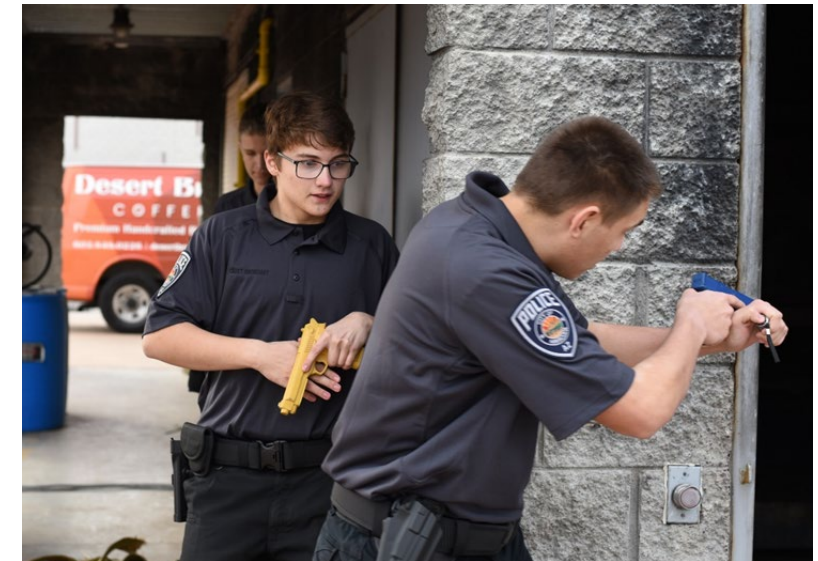
Notable Accomplishments for the Police Cadets

1. Chandler Tactical Competition

- Nationally recognized event
- Highly competitive event including agencies across the country

2. Earned Several top awards

- 2nd Place for High-Risk Vehicle Stops
- 3rd Place Use of Force Simulator Shoot
- 5th Place for Welfare Checks





Law Enforcement Partnerships

- **Vehicular Crimes Unit** - Team members are part of a regional team, headed up by the Pinal County Sheriff's Department, that respond to fatal accidents in Maricopa and throughout the county. This allows for investigative expertise in a specialized area.
- **Pinal Regional Special Investigations Unit (PRSIU)** - This is a multi-agency task force led by the Pinal County Sheriff's Department and Maricopa PD to respond to, investigate, and report officer involved critical incidents to the Pinal County Attorney's Office for review. These incidents include officer involved shootings and other critical incidents involving on duty personnel. The investigation of these types of incidents by outside agencies has been mandated by the Arizona State Legislature and PCSO and MPD are leading the way in Pinal County.
- **Special Weapons and Tactics (SWAT)**. Maricopa Officers participate in the regional SWAT team, a specialized law enforcement unit that handles high-risk situations, such as hostage rescues and armed standoffs, across multiple cities, including Maricopa. It consolidates resources, expertise, and equipment that smaller departments may not have the capacity to maintain individually. This structure allows for an efficient responses to critical incidents requiring advanced training and tactics. MPD officers gained valuable experience while participating on the team, which assists us in serving our community members during high-risk incidents.



Community Projects and Partnerships

1. The Against Abuse Angel Tree

The generosity of MPD and MFMD departments resulted in over 75 Christmas gifts for some of the men, women and children served by Against Abuse.

2. Girl Scouts

The Girl Scouts collected teddy bears and blankets and requested they be given out to children on calls for service. The Girl Scouts visited MPD and presented the cards and donations for the community.

3. You Are Not Alone (YANA) program

Assembled 50 “Shoeboxes For Seniors” Christmas packages for YANA participants and those involved in the Homebound Program sponsored by the Maricopa Library. MPD dispatchers added a special touch by baking delicious cookies and desserts to go along with each bag!





Events – Community Engagement

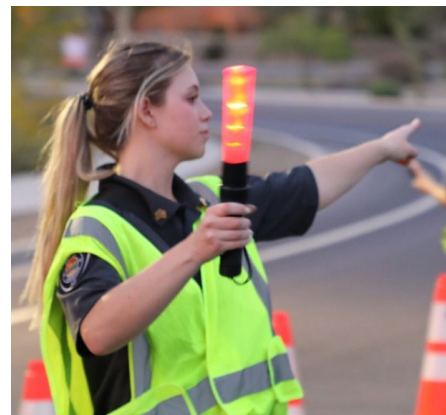
MPD actively participates in a variety of city events throughout the year, ensuring a safe and enjoyable experience for all citizens. Their presence reflects a commitment to community engagement and public safety, helping to foster a positive atmosphere at every event. Events include concerts in the park, Copa cultural night, Great American 4th and Shop with a Cop.



Red Ribbon Week



Shop with a Cop



Always Supporting our
Thriving Community!



QUESTIONS?